
Summary

Chapter 2 covers administrative and organizational theory and behavior relating to the challenges and opportunities of public management. Students will be introduced to Max Weber's idea of bureaucracy and Frederick Taylor's assembly-line approach to managing organizations, as well as Herbert Simon's skepticism regarding these approaches. A section on the human side of management covers the theories of Mary Parker Follett, Abraham Maslow, and Douglas McGregor. The chapter concludes with an examination of more modern organizational theories.

CHAPTER 2

Organizational Theory and Management

and Management
Organizational Theory